MY SAFETY NET

"Don't Be a Victim"

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RKG

Application Use & Configuration Tips

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Welcome!

Congratulations on downloading "My Safety Net" and putting "Your Safety Back into your Hands". "This guide provides some helpful tips on how you should configure the application.

My Safety Net" is a user activated application intended to summon help from the authorities, like the police, and notify a family member, loved ones or friends that you are unsafe/in danger. "My Safety Net" is also equipped with an audible and visual alarm, which is intended to warn persons nearby that you are threatened and deter the potential threat.

CAUTION

1. "My Safety Net" is designed to operate on/with Blackberry devices equipped with 4.6 or better operating systems.
2. For "My Safety Net" to function as designed/work you must accept the Terms and Conditions of Use Agreement
3. Only activate "My Safety Net" when you feel threatened, are in danger or if someone around you is in danger.
4. If you activate "My Safety Net" to require help for someone else (i.e. friend, stranger, relative etc...) make this information clear to the police. Advise and provide as much information as can about the victim and suspect. If you must leave the scene make sure to notify/advise the police as well your contact
5. If "My Safety Net" is activated accidently do not hang up with 911 advise them that everything is okay as well as your contact and follow the reset features of the application.
6. Depending on your wireless service provider, data plan or if your cellular device does not have an internal GPS receiver My Safety Net will not be able to send your GPS coordinates in the text messages and emails sent out to your Friend and Family contacts.

How to Configure- My Safety Net

Introduction

The configuration tool of the application can be found under the blackberry **option menu.** Select **third party application** menu and then select the application titled **"My Safety Net".** This will take you to the actual configuration screen.

The configuration tool is made up of **5 parts:**

Part 1: **License Agreement**

You must Read and Accept the terms of the User Agreement- by selecting "I agree to the terms and conditions". The full version of the User Agreements is available to you at www.reddknightsinc.com under the tab titled 'Protection Software Solutions"

Part 2: Your Contact Info

This field allows you to input your contact information. Your contact information will be visible to the person(s) that you set-up as an "emergency contact". You are requested to provide/input the following:

Field Name		Instruction	Reason
1.	Your Name	Input your full first & last name. Do not use initials or nick names.	Improves the ability to identify you
2.	Callback Phone Number	"My Safety Net" will automatically input this information. If for some reason the application cannot read or extract this information from your particular device that you can easily input this information manually.	Permits your phone number to be displayed to your emergency contact. So they can call you back
3.	"Reply-to Email Address	If your device has an email account "My Safety Net" will automatically input this information. If for some reason the application cannot read or extract this information from your particular device then you can easily input this information manually.	Permits your email address to be displayed to your emergency contact. So they can email/respond back

Part 3: Your Physical Description

This field allows you input/include a detailed description of yourself. Your description will be shared and visible to your designated emergency contacts, if they are equipped with an email account, text messaging capabilities or both. You are requested to provide/input the following:

Field Name		Instruction	Reason
1.	Self Photo	You can input a photo of yourself either by using the camera of your device. This method will automatically upload and format the image to required size. Or by connecting your blackberry to your computer and uploading a photo from you're your computer.	Improves the ability to identify you
		Warning: It is advisable to include a photo that does not include expression or emotion (i.e...Smile, laughter, anger, crying).	Distorts your physical appearance, makes identification difficult
2.	Hair Colour	Selection available through a drop down menu.	Improves the ability to identify you
		Warning: If your colour changes for whatever reason- it advisable you update the information.	
3.	Height (in ft & inches)	Selection available through a drop down menu	Improves the ability to identify you
4.	Complexion	Selection available through a drop down menu.	Improves the ability to identify you
5.	Gender	Selection available through a drop down menu.	Improves the ability to identify you
6.	Eye Colour	Selection available through a drop down menu.	Improves the ability to identify you
7.	Build	Selection available through a drop down menu.	Improves the ability to identify you
		Warning: If your build changes for whatever reason- it advisable you update the information.	

IMPORTANT TIP

Some smart mobile phones capture Geo-Taggs, which is the GPS coordinates of where that picture was taken. As an example, if your "Self Photo" was taken at home then the GPS coordinates of your home address would be tagged to the photo and will be made available to your emergency contacts. As a result this may confuse the emergency contact into thinking you are at home when you may not be.

This feature can be turned off by your emergency contact in the following ways:

iPhone Go to Settings, General, Location Services. Here you can set which applications can access your GPS coordinates, or disable the feature entirely. *Important: The application uses GPS to provide coordinates to your contacts when you activate My Safety Net so don't disable the feature entirely.*

BlackBerry Click the camera icon, press the Menu button and choose "Options". Set the "Geo-tagging" setting to "Disabled". Save the updated settings.

Android	Open the Camera application, select "Store Location" and set it to "Off".

Part 4: Emergency Contacts

This field allows you input/include who you want to have contacted when you are unsafe/endanger and you need their help. You are able to input two emergency contacts, though one emergency contact is also suitable and the contacts can be anyone you choose. To input the information for your emergency contact you must first select "Friend" or "Family", then continue to provide/input the following information for the contact:

Field Name		Instruction
1.	Contact Name	Input full first & last name. Do not use initials or nick names.
2.	Contact Mobile Phone Number	Input most used number of contact. Note: Only 1 phone number field is available per contact
3.	Contact Email Address	Input most used email address of contact. Note: 1. Mobile device must have an email account 2. Use email address associated with mobile device of the phone number inputted. 3. Only 1 phone number field is available per contact

Time Association

"My Safety Net" allows' you to determine a period when you want your emergency contacts notified that you are in danger or in an unsafe situation. The "Time Association" feature is beneficial when at certain times throughout the day a contact may not be available.

There are 3 options available to you, and they are:

1. Always
2. During Work Hours(9:00 am to 5:00 pm)
3. After Work Hours(5:00 pm to 9:00 am)

Majority of users should use "Always".

TO INPUT A 2ND EMERGENCY CONTACT - REPEAT THE ABOVE PROCESS
(ONLY TWO CONTACTS CAN BE ADDED)

IMPORTANT TIP

1. Be sure to inform your emergency contacts that you have actually made them your contact, let them know what you expect from them, that the messages are not spam, a hoax or any other nuisance message.

2. You can edit, delete contact information or replace a contact at anytime. To do so simply return to the configuration tool, via Blackberry options/Third Party Applications/My Safety Net.

   A. Deleting a contact - select the contact and press the Blackberry icon on your devise and scroll down to "Delete Emergency Contact" and press enter.

Part 5: Alarm Reset Passwords

This field requires you to establish two passwords, an "All Clear" and a "Silent Alarm". Passwords are free formed and can accept numbers, letters and a combination of the two.

All Clear Password: Used to reset My Safety Net after it has been activated and you are no longer endanger or threatened, of if for some reason the application was activated in error.

Note: Your Friend or Family Contact will receive an email and a text indicating that your are no longer in danger

Silent Alarm Password: Used to silent the audible and visual alarm features of My Safety Net, when an assailant/attacker has or is forcing you to shut the application off.

Note: Your Emergency Contact(s) will receive an email and or text message indicating that you have activated the silent alarm and that you still require assistance. Using the silent alarm password indicates that the situation has escalated.

IMPORTANT TIP

1. Passwords that are easy to remember and don't share your passwords with anyone. Instead write them down and put them away in a safe and secure area.

Using My Safety Net

Introduction

Once you have downloaded and configured My Safety Net you will be able to trigger the application to contact 911 and your Friend and Family contacts that you have designated during setup. Triggering the application is an easy two step process. The following will provide the steps to trigger the application, entering your All Clear password to reset/stop the application, and the use of the Silent Alarm. The application is functional through the use of touch screen for devices that support it or using the tracking ball/pad on your device.

Triggering My Safety Net

Step 1 Locate the My Safety Net icon on your phone and select it

Step 2 Select the panic button to activate the application. Once done your cellular device will call 911 and send text messages and emails to your contacts that you have activated My Safety Net

All Clear

There are two application statuses to enter your All Clear password to reset or stop the application. The first is from the triggered application state and the second is from a Silent Alarm state

Triggered State: To reset or stop the application select the Stop Call button and enter your All Clear password in the password prompt box.

Silent Alarm State: To reset or stop the application

1) locate the My Safety Net icon on your phone and select it
2) Select the Stop Call button and enter your All Clear password in the password prompt box

Silent Alarm

To enter your silent alarm password select the Stop Call button and enter your Silent Alarm password in the password prompt box.

Notes:

Smart/Short Key: Some cellular devices allow you to assign applications to a smart or short key. This is a quick way to launch an application with the press of one button. To assign My Safety Net to a Smart or Short Key, consult the user manual for your device. Caution should be taken if assigning My Safety Net to a Smart or Short Key to ensure falls calls are not made to 911.